



Simple Mobile B800 (D3880) Instruction Manual



Before use, read these instructions carefully and keep in a safe place for future reference.

Unpacking your B800 GSM Mobile

In the box are:

- the mobile handset
- a mains power adaptor
- the handset back cover and card
- a rechargeable battery pack
- this user guide
- a charger pod

Keep the packing materials for future use.

Keep your sales receipt - it is your guarantee.



LASER RADIATION
DO NOT STARE INTO BEAM OR VIEW
DIRECTLY WITH OPTICAL INSTRUMENTS
CLASS 2 M LASER PRODUCTS

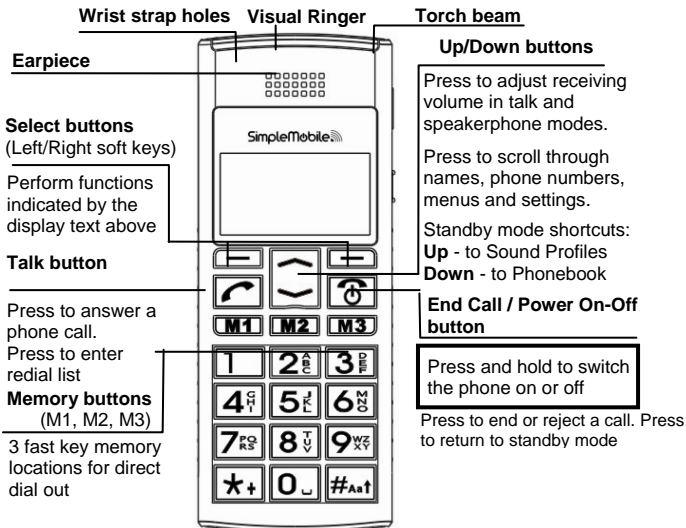
IMPORTANT – Your handset is **not** supplied with a SIM card. The B800 GSM will work on all UK GSM mobile networks except “3G”(because it is a UMTS network instead of GSM), and you will need to insert a SIM card for the handset to work correctly.

Network Services – The B800 GSM is approved for use on the GSM900 and GSM1800 networks. Check with your mobile phone service provider to see if you can use the Dualband feature or other Network Services described in this guide. Some networks may not support all language dependent characters and/or services.

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Where to find it



Warning! The torch uses a high-brightness LED and you should not point the beam directly into eyes, or view with optical instruments.



Torch button

Press and hold to switch the Torch on

Key Lock/Unlock button

Slide up to unlock and down to lock the keypad

Symbols on the display



The network name or logo in service (If display option set)

1 - The left selection key in the standby mode is Menu.

2 - The right selection key in the standby mode is SMS.

The Soft keys change to different functions in other modes.



Radio link/signal level - On steady when linked and shows the signal strength. Flashes if handset is trying to establish a link.



Battery charge level - Charge handset as soon as possible if it shows nearly empty. While the batteries are being charged, the changing bar will move up and down.



Call Divert - On if call divert unconditional is set.



Alarm - On if an alarm is set.



Ringer Off - On if handset's ringer is turned off.



Headset - On when a headset is plugged in.



New SMS - Indicates you have new text messages.



Lock - On when the handset's keypad is locked.



Vibrator - On if the vibrating ring alert is on.



Missed Call - On if you have missed Call records.



Speakerphone - On if handset loudspeaker is on.




Mute - On if the handset microphone is muted.

Menu Operation

Menu lists are used for set up and operation.

The left and right soft keys initially are **Menu** and **SMS**.

Press **Menu** () and the display changes and the soft keys become **Select** and **Back**.

Use **Up** or **Down** to move up or down menu lists, and **Select** or **Back** for the next or previous display.

When writing text, use the **#** key to switch cases:

Upper case (ABC), Title case (Abc), Lower case (abc) or Numerals (123).

Use **Up** or **Down** to move the cursor, and **Cancel** to delete letters.

Read these notes first

Your phone is an electronic product and should be treated with care to meet any warranty and safety obligations.

- **SWITCH ON SAFELY** – Don't use when mobile phones are prohibited, or it may cause interference/danger.
- **TORCH APPLICATION** – Do not stare into the beam or point directly into eyes.
- **HEARING AID COMPATIBILITY** – With the hearing aid set to normal, adjust the phone volume. If this fails, try the hearing aid in the 'T' position.
- **WATER-RESISTANCE** – Keep it dry. The phone is not water-resistant.
- **TEMPERATURE RANGE** – Operating 0°C to 40°C. Storage -20°C to 60°C.

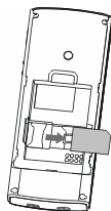
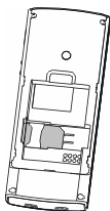
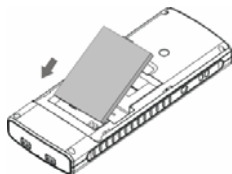
- **CARE & CLEANING** - Do not drop or knock the phone excessively, and keep it clean using a damp cloth if necessary - do not use chemicals, cleaning solvents, or strong detergents.

Installation and setup

Before operating the B800 GSM a SIM card must be installed. Keep the SIM card out of small children's reach. The SIM card and its contacts can be damaged easily by scratches or bending, so handle the card carefully.

Install the SIM card and battery

1. Switch off the phone, disconnect the power adaptor and remove the battery.
2. To remove the back cover, push from the top of the back cover.
3. Remove the battery by lifting from the top edge.
4. Carefully slide the SIM card into the holder with the gold connectors face down and angled corner top right.
5. Replace the battery by aligning the gold connectors on the battery with those on the phone, and push the top end of the battery down until it clicks into place.
6. Replace the back cover by placing it flat on the back of the handset and sliding up until it clicks into place.



Charge the battery

Warning! Use only batteries and chargers supplied with or approved by Zennox for this B800. Use of others will invalidate approvals or warranty and may be dangerous.


Do not charge the battery with the back cover removed.

1. Connect the charger lead firmly into the socket on the side of the handset.
2. Plug the charger into an AC mains socket. The battery indicator bar scrolls and **“Charging...”** is displayed.
3. Charging the battery may take up to 15 hours.
4. If **No charging** is displayed, disconnect the charger, and retry. If charging still fails, contact the helpline.
5. The battery is fully charged when the bar stops scrolling. Disconnect the charger from the phone and the AC outlet.

Connect a compatible headset (Optional)

You can use the B800 GSM with a headset (not supplied). The connector must be a 2.5mm 3-pole jack plug that inserts in the Power/Headset socket on the left side of the handset.

When connecting a headset, including those approved by Zennox for use with this device, pay special attention to volume levels. Read its user guide for detailed safety instructions. Do not connect incompatible products.

When correctly inserted the  headset icon will show on the handset display.

Headset / Charging Connector



Plug in power adapter to charge battery.

Plug in headset accessory (not supplied) for headset use.

Switching On and Off

To switch the phone on and off




To switch off, press and hold **End Call** until the display clears.



To switch back on, press and hold **End Call** until the display turns on.

Warning! Do not switch on when mobile phone use is prohibited or it may cause interference or danger.

To lock the handset keypad

Push the slide switch at the right hand side down to the **LOCK** position → the display shows 

To unlock the keypad push the slide switch at the right hand side up to the **UNLOCK** position.

Note: When the keypad is locked, you can answer, end or reject a call in the normal way. During a call, you can operate the phone as usual.

To use the torch



Press and hold the **TORCH** button on the side of the handset to switch on the light at the top.

To switch off the torch release the **TORCH** button.

Note: You can also set the torch on permanently from the main menu, see page 18.

Warning! The torch uses a high-brightness LED and you should not point the beam directly into eyes, or view with optical instruments.

Making & Answering calls

To make a call

Ensure the phone is switched on and in service.



Key in the telephone number including area code.
(To add prefix "+" press the "*" key twice quickly)



Press **Talk** to dial the number on the display.



To end calls press the **End Call** button.

To make a call from fast key Memories (M1–M3)

M1/ M2/M3 Press the Memory button to dial out the number.
(For how to program a fast key, see page 14.)

Last Number Redial



In standby mode, press **Talk** to see the last 10 numbers & press **Up / Down** to go to the number



Press **Talk** to dial the number.

To answer a call



When the phone rings, press **Talk** to answer it.

Earpiece volume



During a call, press **Up / Down** to alter the volume. The volume level displays, & stays for future calls.

To switch to speakerphone






During a call, press **Options** & **Down** to go to **Speakerphone**, & **Select** → the display shows



To end the call press **End Call**, or to return to normal handset use, press **Options** again then select **Speakerphone Off**.

To mute the microphone

-  During a call, press **Options** & **Down** to go to **Mute**, & then **Select** → the display shows .
-  To unmute, press **Options** and select **Unmute**.

To make a conference call

Conference call is a **Network Service** that lets up to four parties talk together. (Check with your provider)

1. Make a call to the first person.
2. Press the **Hold** button, to put the call on hold.
3. Make a call to the second person.
4. When the new call answers, press **Options** and select **Conference** to connect all parties.



(Note: Or press **Swap** to switch between the two calls.)



 Press the **End Call** button to end the call.

Using the Phone Book

You can store names and phone numbers in the Internal phone book (up to 250) and in the SIM phone book.


To access the phonebook

-  In standby mode, press **Down**.
-  In a call, select **Options**, **Main Menu**, and **Phonebook**.





Note:  Indicates entries in SIM phone book,
 Indicates entries in the Internal phone book.

To review the Used Space



To check how many names and numbers are saved:

-  Select **Menu**, **Phonebook**, **Used space** to show the phone and SIM memory being used.



To add a new Phone Book entry

-  Press **Down** to open the phonebook
-  Select **Options, New** & select **Save to SIM** or **Save to phone**, then enter the letters for the Name
-  Press **Next** & key in the digits for the Number
-  Press **Save** to save the new contact.


To call a stored number

-  Press **Down** to open the phonebook
Press **Up / Down** to find the name you want, or key the first letter of the name then **Up / Down**.
-  Press **Talk** to dial the number.


To edit (change) a Phone Book entry

-  Find the entry to edit, select **Options, Edit** then modify the name, select **Next** & modify the number.
-  Press **Save** to save the change(s).




To view the details of a stored number

-  Find the entry to edit, select **Options, Details**




To delete a Phone Book entry

-  Find the entry to edit, select **Options, Delete, Yes**








To delete all entries from the phone or SIM card

-  Select **Menu, Phonebook, Delete all**
-  Select **All in Phone** or **All in SIM** → **Delete all**
-  Press **Select** again to confirm


To copy all entries from the phone or SIM card

-  Select **Menu, Phonebook, Copy all**
-  Select **SIM to Phone** or **Phone to SIM**
-  Press **Select** to confirm the copying







Store a Phone Book entry to a fast key (M1– M3)

-  Press **Down** to open the phonebook
-  Press **Up** or **Down** to find the entry to save
-  Select **Options, Set to fast key**
-  Key in the Password (default is 0000)
-  Select **OK** → the display shows **M1, M2, M3**
-  Press **Up** or **Down** to choose the key to save to
-  Press **Select** to confirm the memory entry.

Call log

-  Indicates new missed entries in the Call Log. If a call is not answered, “1 Missed Call” displays until **Select** (to view) or **Cancel** (to clear) is pressed.


To review the call log entries

-  Select **Menu**, then **Down** to **Call log** & then **Select**
 -  Press **Up / Down** to **Received calls, Dialed calls** or **Missed calls**, then press **Select** to view that list, or select **Call duration** to see the last call duration.
- Or:** (from standby mode)
-  Simply press **Talk** to show received calls () dialed calls () & missed calls ()


Note: When in a list, press **Options** to see **Details** of it, **Call** to dial it, **Edit before call** to edit it, **Send message** to send SMS to it, **Save** to save to phonebook, **Delete** or **Delete all** to delete entries.

SMS text messaging




Send & receive text messages. These are saved in the phone memory (max. 100) or on the SIM card.

Received SMS are stored in the **Inbox** and the  icon indicates new messages. Also “**1 New message**” displays until **Select** (to view) or **Cancel** (to clear) is pressed.

To access the SMS Menu

-  Press **SMS** to display the options:
 - New** – to write a new message
 - Inbox** – to go to your inbox
 - Outbox** – to go to your outbox
 - Draft box** – to go to your draft box
 - Msg settings** – for the SMS settings
 - Used space** – to see phone/SIM SMS space
 - Delete all** – to delete all messages

To write and send a text message

-  Select **SMS, New**, as above, to display Text
Write your message using the digit / letter keys.
-  To send, press **Options, Select (Send)** to display Number. Enter the full number, including area code.
-  Press **Select** to display **Sending message...**

Note: This sends it without saving it, but you can also:

Save to draft - save in **draft box** without sending

Send and save - send but also save in the **outbox**.

Note: For a number from the Phone Book you can also press **Contacts** and **Select** the entry you want.

Note: If the message send fails, it returns to writing mode.

To read your messages

- ☐ Select **SMS, Inbox** to display the message list, and use **Up / Down** to scroll through them.
- ☐ Press **Select** and **Up / Down** to display the full text and received date and time of the message.
- ☐ Press **Options** to display:
 - Delete** – delete the message from the Inbox
 - Reply** – reply to the sender of the message
 - Forward** – send the message to another number
 - Call Sender** – make a call to the sender
 - Extract No.** – extract the phone number to save
- ☐ **Select** the option required and follow the menus.

To review the Draft box, Outbox or Used Space

- ☐ Select **SMS**, and then follow the menus.

To delete all Messages

- ☐ Select **SMS, Delete all** to display **Delete all, Delete inbox, Delete outbox, Delete draftbox**
- ☐ **Select** the option to delete the required messages.

To change the SMS message centre settings


- ☐ Select **SMS, Msg Settings** to display
 - Message centre** – the SMS service number
 - Message validity**** – the SMS storage time
 - Status report**** – to request send delivery reports
- ☐ **Select** the option required and follow the menus.

Message centre - Your B800 GSM reads the service number from the SIM card. If it has been accidentally changed, you'll need to get the correct number and reprogram it.

(** These **Network Service** features may not be available)

Settings

Allows you to adjust various settings on the phone, and also to reset them to their factory default values.

 Press **Menu**, then press **Down** to go to **Settings**, and **Select** to display the list of settings available.

Phone Settings

Language – language used on the display

Display settings – display contrast, backlight, idle view

Security settings – to need a PIN before allowing use
(Note: some SIM cards don't allow it turned off)

Warning: if you enter an incorrect PIN three times the SIM card is blocked, and you must enter the PUK number or contact your service provider, to unblock it and set a new PIN code.

PIN and PUK numbers come with your SIM card.

Factory reset – default values for phone settings. This requires a Password. (Default password = 1234)

Clock settings

Date & Time – the displayed date and time

Date Format - UK or US

Time Format – 12 hour or 24 hour

Clock Type - analogue or digital style

World Time - a second time zone.

Network Settings – check with your service provider.

Call waiting – press **Talk** to answer 2nd call / hold 1st

Diverts – to set different incoming call diverts

Call Barring – to restrict making and receiving calls

Network select – to select a different network

Call Settings – (some network services may not be available)

Auto redial – auto-dial up to 10 redial attempts

Any key answer – so any key press will answer a call

Send own number – withhold your number

Sound profiles –

Five sound profiles for quick changes to the phone sounds when in different places. The profile names **General**, **Meeting**, **Outdoor**, **Silent** and **Customise** can be changed and each profile can be personalised to give a different Ring tone, Message tone, Call alert, Ring volume, Keypoint volume, Vibrator on/off and Alarm tone.


Alarm Clock

You can set three alarms to alert once only or on selected days. When it sounds, press **Cancel** to stop it, or **Snooze** to delay the alarm for another five minutes.

To set alarm


 Press **Menu**, then **Down** to **Alarm clock** & **Select**

 **Select** from **Alarm 1**, **Alarm 2** or **Alarm 3**

 **Select On** or **Off** – the current selection is ticked
If **On** is selected, set the time & **One shot** or **Weekly** where each day can be selected using the **Talk** key.

The  icon will appear on the display.


Torch

To switch the torch on steady, instead of holding  down.

 Press **Menu**, then **Up** to **Torch** & **Select**

 **Select Latch** or **Off** – the current selection is ticked

Troubleshooting

"Call failed" appears	Check dialled number is correct, with full area code
SIM card fitted – only makes emergency call	Some SIM cards are thinner than others. Lightly press the SIM card holder to ensure a proper contact is made.
The mobile phone display is blank (screen off)	<p>The phone is in energy saving mode and the display has switched off (Note: You can still receive calls). Press any key and the display will switch back on.</p> <p>The phone is switched off. Press Power On/Off for 3 seconds to switch it on again.</p>
Phoning outside your own country	<p>If you are away from your network provider, your phone may link with another GSM network.</p> <p>Contact your network provider for additional costs incurred using the phone abroad.</p>
Can an emergency call be made without a signal or credit?	<p>You cannot make a call if the phone has no signal.</p> <p>If your display says Limited Service or SOS, the phone cannot receive a signal from your network, or has run out of credit, so can only call the emergency number 112 (or 999).</p> <p>You can call 112 (or 999) if there is no credit on your phone.</p>
How can reception be improved?	If the signal is weak, try another location to make or continue with a call, e.g. when indoors move towards a window. Reception is often poor in elevators, tunnels or underground railways and car parks.
Can I suppress / withhold my telephone number?	If you want to withhold your phone telephone number, use the main menu under Call settings/ Send own number. (This network service may not be available)
 displayed, unit does not respond.	Slide the switch on the right hand side of the phone upwards in the direction of the "open lock" symbol.
What is the SMS service centre number?	A number for the short message service usually stored on the SIM card by the operator and should not need to be entered or changed.
When do I start to incur call charges?	Charges start when a call connects to a person or an answering machine. There is no charge for writing or receiving an SMS, only when sending an SMS, and none for using phone features e.g. alarm clock.
Did I successfully send my SMS?	If your SMS is in the SMS Outbox then it was OK, or you can get confirmation after the SMS is delivered – contact your operator for details.

**GUARANTEE
IMPORTANT**

**Please do not return this product without first calling the
Customer Service number below:
0871 911 7003**

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please contact our customer support team. Normal wear and tear is not covered under the guarantee.

Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre.

Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

After Sales Customer Service:

Customer Service Department, Clifford James, Gladden Place,
West Gillibrands Industrial Estate, Skelmersdale, Lancashire,
WN8 9SX, UK

Telephone: 0871 911 7003

E-mail support@bvg-airflo.co.uk

Please retain for future reference.

Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Please note that all products with the symbol below must be recycled.



Battery information

The rechargeable battery needs several charge and discharge cycles to reach full capacity! When the operating time becomes noticeably shorter than normal, it is time to buy a new battery. Use only batteries & chargers approved by Zennox and unplug the charger when not in use. Don't leave the battery connected to a charger for more than 24hr - overcharging may shorten its life. If left unused a charged battery will discharge itself over time. Temperature extremes affect the battery charge - try to keep the battery between 15°C and 25°.

Use the battery only for its intended purpose.
Never use a damaged charger or battery.
Keep metal objects away from the battery terminals, as short-circuiting them may damage the battery or the connecting object.
Dispose of batteries according to local recycling regulations, not as household waste and not in a fire.

Additional safety Information

Operating environment

Follow regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger, e.g. when driving, on an aircraft, in a petrol station, in a hospital or any other area with warning signs.

Pacemakers

Pacemaker manufacturers recommend keeping at least 20cm between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. This is consistent with independent research by and recommendations of Wireless Technology Research.

If you use a pacemaker, don't carry the phone in a breast pocket, use the ear opposite the pacemaker and if you suspect that interference is taking place, switch off your phone immediately.

Hearing aids

Mobile phones may interfere with some hearing aids. In the event of interference, contact your hearing aid provider.

Other medical devices

Any radio transmitting equipment, including mobile phones, may interfere with inadequately protected medical devices. Consult a physician or the medical device supplier to check if it is shielded adequately from external RF energy.

Placing the unit

Do not place the handset in the area over an air bag or in the air bag deployment area.

Parts of the phone are magnetic and may attract small objects, so check there are no sharp items, particularly by the earpiece.

Do not place credit cards or other magnetic storage media near the phone, because information stored on them may be erased.

Emergency calls

All mobile phones use radio signals and coverage in all areas cannot be guaranteed, so never rely solely upon your mobile phone for essential communications (e.g. medical emergencies). Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. You may need to turn those features off first before you can make an emergency call. Consult this guide and your network service provider.

To make an emergency call:

Ensure the phone is switched on, is in idle mode and has a signal. Some networks require a valid SIM card is fitted.

Dial the emergency number (e.g. 112, 999) and press **Talk**.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.

Gladden Place, West Gillibrands
Industrial Estate, Skelmersdale,
Lancashire, WN8 9SX, UK
e-mail support@bvg-airflo.co.uk



We, the Importer:

Clifford James
Gladden Place, West
Gillibrands
Industrial Estate,
Skelmersdale,
Lancashire, WN8 9SX,
UK

Declare under our responsibility that the following product:

<u>Type of equipment:</u>	<u>GSM mobile</u>
<u>Model Name</u>	<u>Simple mobile</u>
<u>Country of origin</u>	<u>China</u>
<u>Brand</u>	<u>Zennox</u>

Complies with the essential protection requirements of EC Directive 2006/95/EC and EC Directive 2004/108/EC and EC Directive 99/05/EC and their amendments.

This declaration applies to all specimens manufactured identical to the samples submitted for testing/evaluation.

Assessment of compliance of the product with the requirements relating to EC Directive 2006/95/EC and EC Directive 2004/108/EC and EC Directive 99/05/EC and their amendments was performed by EMC Cert. Dr. Rasek GmbH (Notified Body No:0678), based on the following standards:

EN 60950-1: 2001+A11: 2004
EN 301 489-1 V1.8.1 (2008-04)
EN 301 489-7 V1.3.1 (2005-11)
EN 301 511 V9.02 (2003-03)
EN 50360:2001


All essential radio test suites have been carried out.
The declaration is under the responsibility of the manufacturer:

The product is labelled with the European Approval Marketing CE as shown below. Any unauthorised modification of the product voids this Declaration.

CE 0678

Signed:
Mr Daniel Price

Technical Director
Date: July 7th 2009

A handwritten signature in black ink, appearing to read 'Daniel Price', is written on a white rectangular background.

Zennox operates a policy of continuous product improvement, and so reserves the right to make changes to the product and functions without notice.

Getting Started with your Orange Sim Card

Follow the instructions below to activate your new Orange SIM card and retrieve your new phone number

- 1. Insert the SIM and turn the phone on.**
- 2. Call 0800 079 0006 FREE from the Simple Mobile phone with SIM inserted.**
- 3. Follow the instructions to activate your SIM card and retrieve your new number.**
- 4. This can be done via an automated service or you can speak to an operator.**
- 5. It will ask for the SIM number, this is printed on the SIM card and also on a white sticker on the credit card size piece of plastic that the SIM was received in (you will have popped the SIM card out of this), the number begins with 8944.**

Once the process is finished you will be advised of your number via text within 24 hours of registering, your phone must be left on during this time.